

# GLOBAL PUBLIC CONFIDENCE STUDY 2024

## Report on Health Care

**IRIS NETWORK**  
**GLOBAL PUBLIC CONFIDENCE**  
STUDY REPORT 2024



# Introduction

- ▶ The 2024 IRIS Global Public Confidence Study provides a multi-country view of public sentiment across the most important issues of the day. The project aimed to understand:
  1. Public assessments of the economy and personal finances
  2. Levels of confidence and concern about climate change
  3. Perspectives on the state of healthcare systems
  4. Awareness, usage and attitudes towards artificial intelligence
- ▶ **This report presents the health care results. Separate reports address views on economic confidence, climate and on artificial intelligence.**
- ▶ More than **14,000 people were surveyed across 21 countries** (14,096).
- ▶ Fieldwork was completed during June, July, and August 2024 (with one country completed in February).
- ▶ A nationally representative sample of 500 to 1,000 adults was interviewed in each country.
- ▶ Data was collected online in 21 countries, by telephone (CATI) in Turkey.
- ▶ Overall results are compared with 2023 results (18 countries are common with 2023 study).

# Participating Countries

<b>Australia</b>			<b>Indonesia</b>			<b>Mexico</b>			<b>South Korea</b>		
<b>Austria</b>			<b>Italy</b>			<b>Nigeria</b>			<b>Spain</b>		
<b>Canada</b>			<b>Japan</b>			<b>Panama</b>			<b>Switzerland</b>		
<b>France</b>			<b>Kenya</b>			<b>Poland</b>			<b>Turkey</b>		
<b>Finland</b>			<b>Malaysia</b>			<b>Romania</b>			<b>USA</b>		
<b>Greece</b>											

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# 1. EXECUTIVE SUMMARY

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# Executive Summary

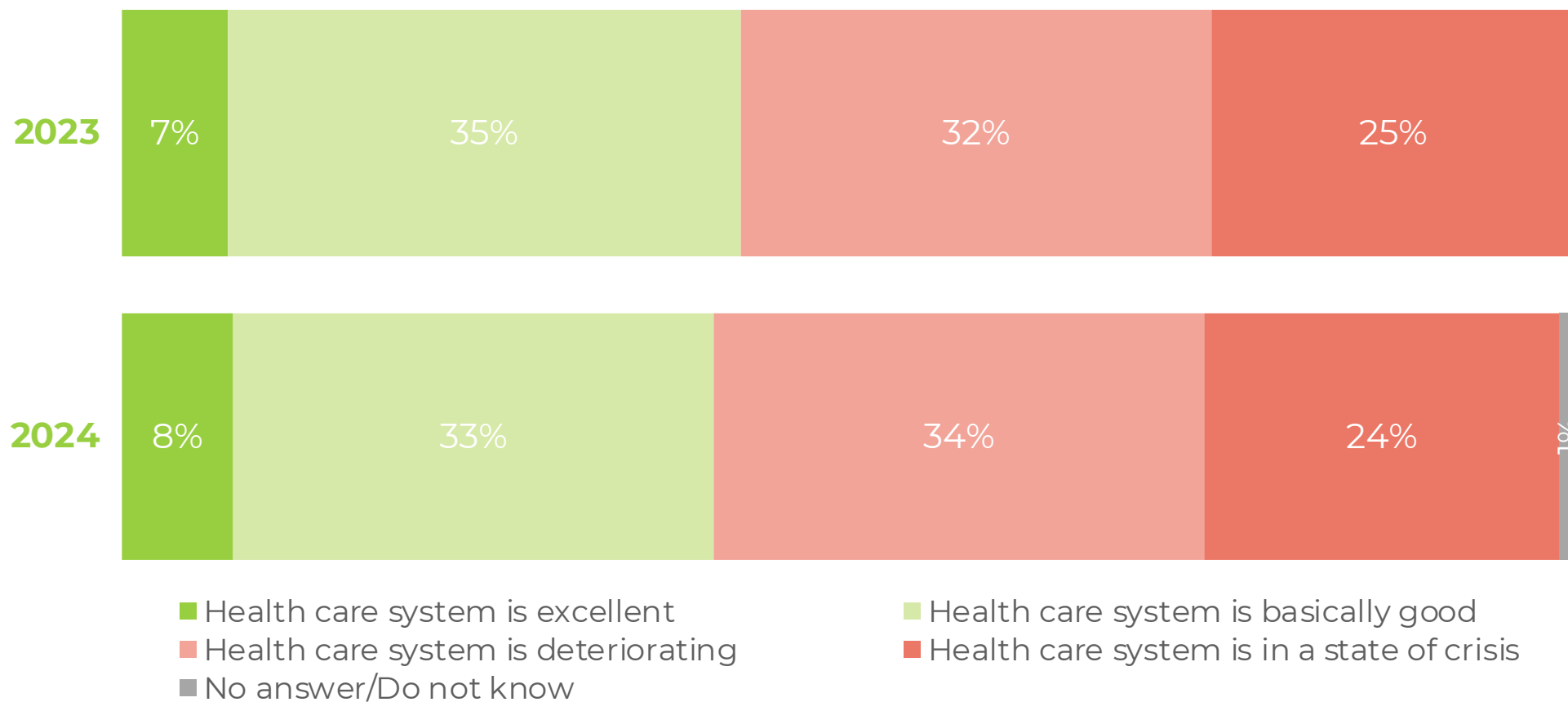
- ▶ Overall, views about health care systems lean to pessimistic, with a majority saying the system is either in crisis (24%) or deteriorating (34%). About four in ten think their country's system is in excellent (8%) or good shape (33%). More than half in Greece, and over four in ten in Nigeria, Kenya, Panama and Poland think their country's health care system is in a state of crisis.
- ▶ When asked about the cause of problems in health care systems, two-thirds blame inefficient management (60%) compared to insufficient funding (38%). Roughly three-quarters in Switzerland, Panama and South Korea blame inefficient management.
- ▶ On average, just under four in ten approve of the way their country's national government is handling the issue of health care. Approval levels vary considerably across countries. Approval levels are the highest in Malaysia (75%), South Korea (68%) and Indonesia (60%) and lowest in Nigeria (13%), Greece (19%), Turkey (21%), Kenya (23%) and Japan (23%).
- ▶ On average, almost four in ten are confident that the country does a good job of caring for the health of the more vulnerable in society. Confidence levels are the highest in Malaysia (71%) and Australia (59%) and lowest in Turkey (15%), Greece (17%) and Nigeria (20%).
- ▶ More than four in ten are confident that the country's health care services are among best in the world. Over eight in ten are confident about their health care services being best in the world in Spain, South Korea and Switzerland. Confidence levels are lowest in Greece (10%), Turkey (16%), Poland (18%) and Nigeria (20%).
- ▶ Half are confident that medical science and pharma will be able to solve most of the health issues that face their country today. Confidence levels are highest in Malaysia (72%), South Korea (68%) and Spain (65%) and lowest in Japan (29%) and Turkey (31%).

## 2. CONFIDENCE IN HEALTH CARE SYSTEMS

The background of the slide is a dark teal color with a vertical gradient. A lighter teal vertical band runs down the right side. Below the title, there are five horizontal lines of varying lengths and colors (light green and yellow) that create a sense of depth and structure.

# Health Care System in the Country

Q. Which ONE of the following is closer to your point of view?

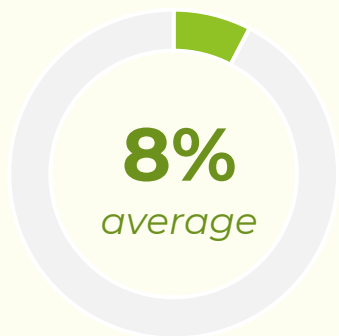




# Health Care System in the Country

Q. Which ONE of the following is closer to your point of view?

## Health care system is excellent %



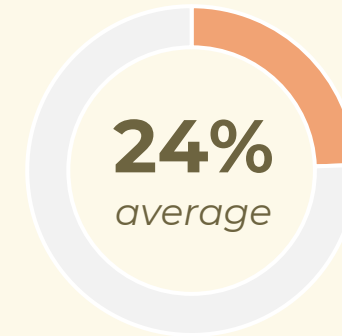
South Korea	20%
Malaysia	16%
USA	15%
Indonesia	15%
Spain	15%

Health care system  
is basically good%  
**33%**

Health care system  
is deteriorating%  
**34%**

South Korea	65%	Turkey	56%
Malaysia	62%	Mexico	46%
Japan	51%	Nigeria	46%
Spain	51%	Finland	45%
Switzerland	46%	France	44%
Australia	42%	Panama	44%
Austria	42%	Canada	43%

## Health care system is in a state of crisis %

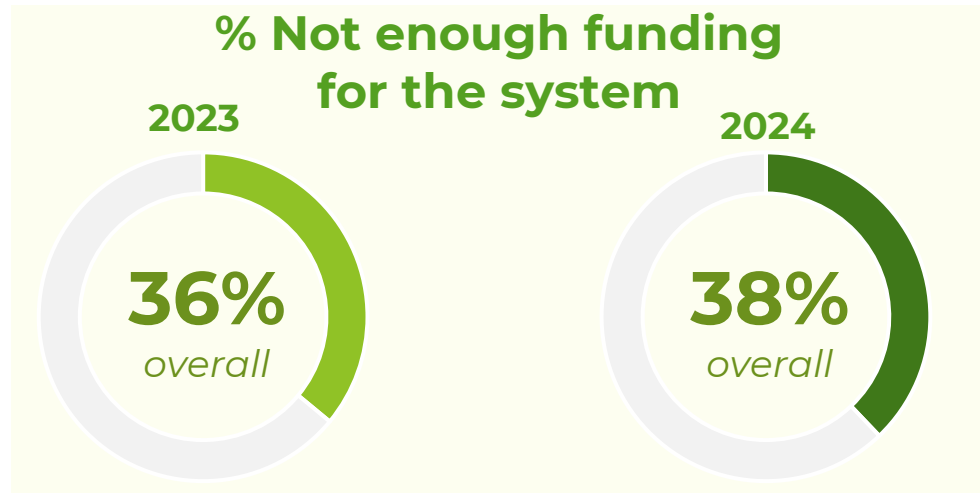


Greece	58%
Nigeria	44%
Kenya	40%
Panama	39%
Poland	37%
Romania	34%

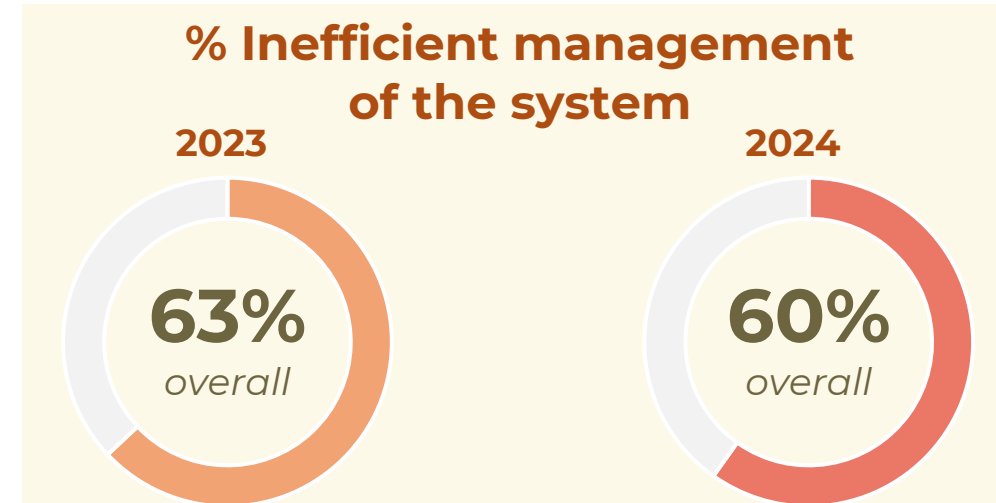
Highest in...

# Problems in the Health Care System

Q. In your opinion, which ONE of the following is MORE responsible for the problems in the health care system in your country?



<b>Highest in...</b>	
Spain	67%
Australia	58%
Nigeria	52%
France	49%
Finland	48%
Malaysia	42%

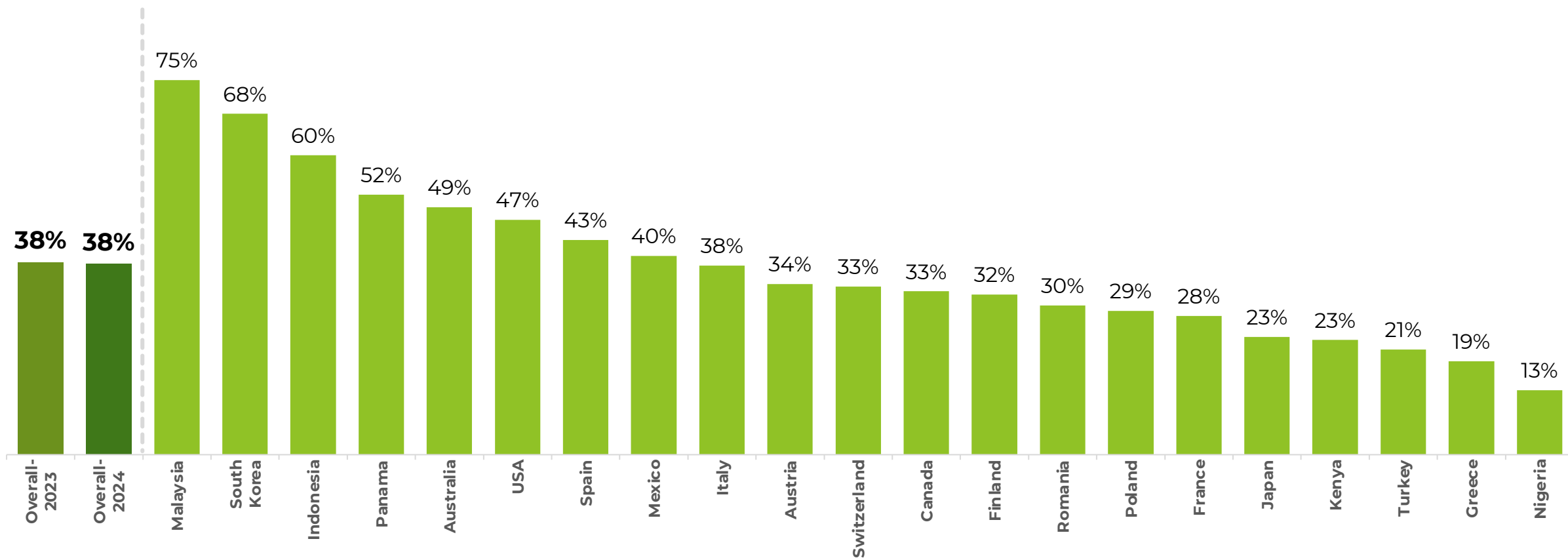


<b>Highest in....</b>	
Switzerland	74%
Panama	74%
South Korea	72%
Kenya	70%
Poland	69%
Mexico	69%
Indonesia	65%

# Government Handling of Health Care

Q. Generally speaking, do you approve or disapprove of the way [country's] national government is handling the issue of health care?

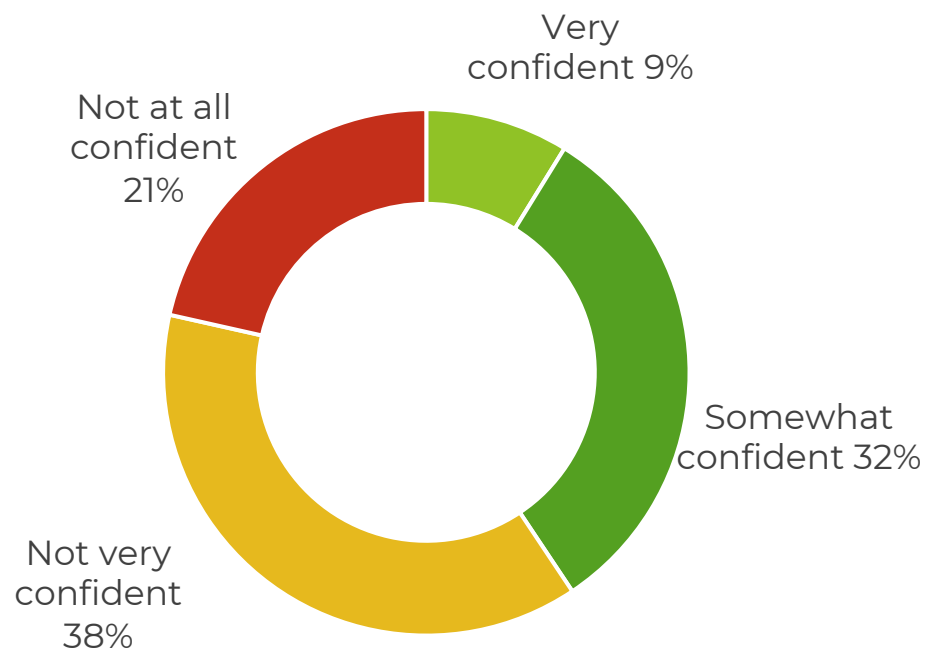
*Somewhat Approve + Approve %*



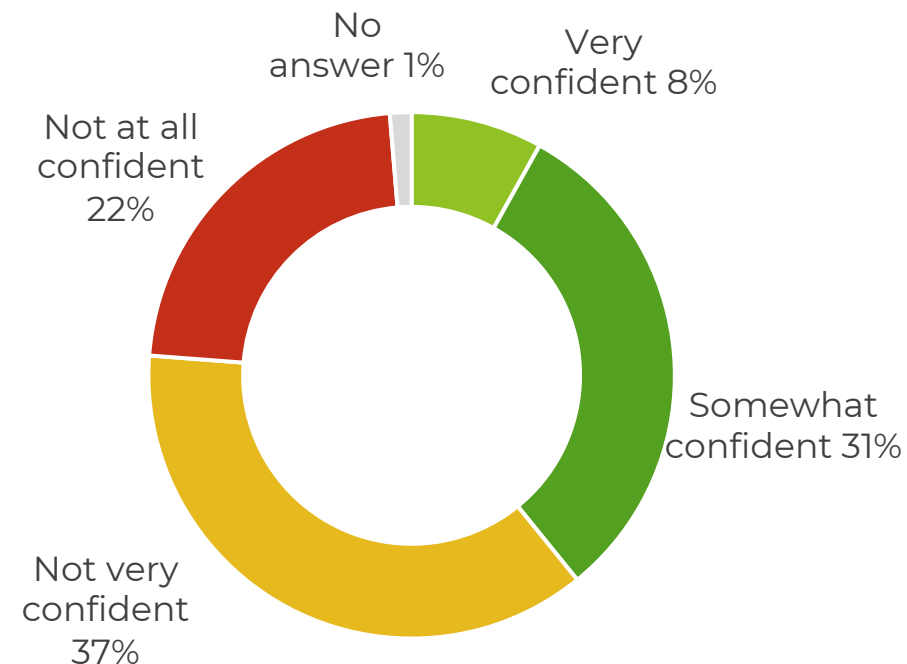
# Caring for the More Vulnerable in Society

Q. How confident are you that... [Country] does a good job of caring for the health of the more vulnerable in society?

2023



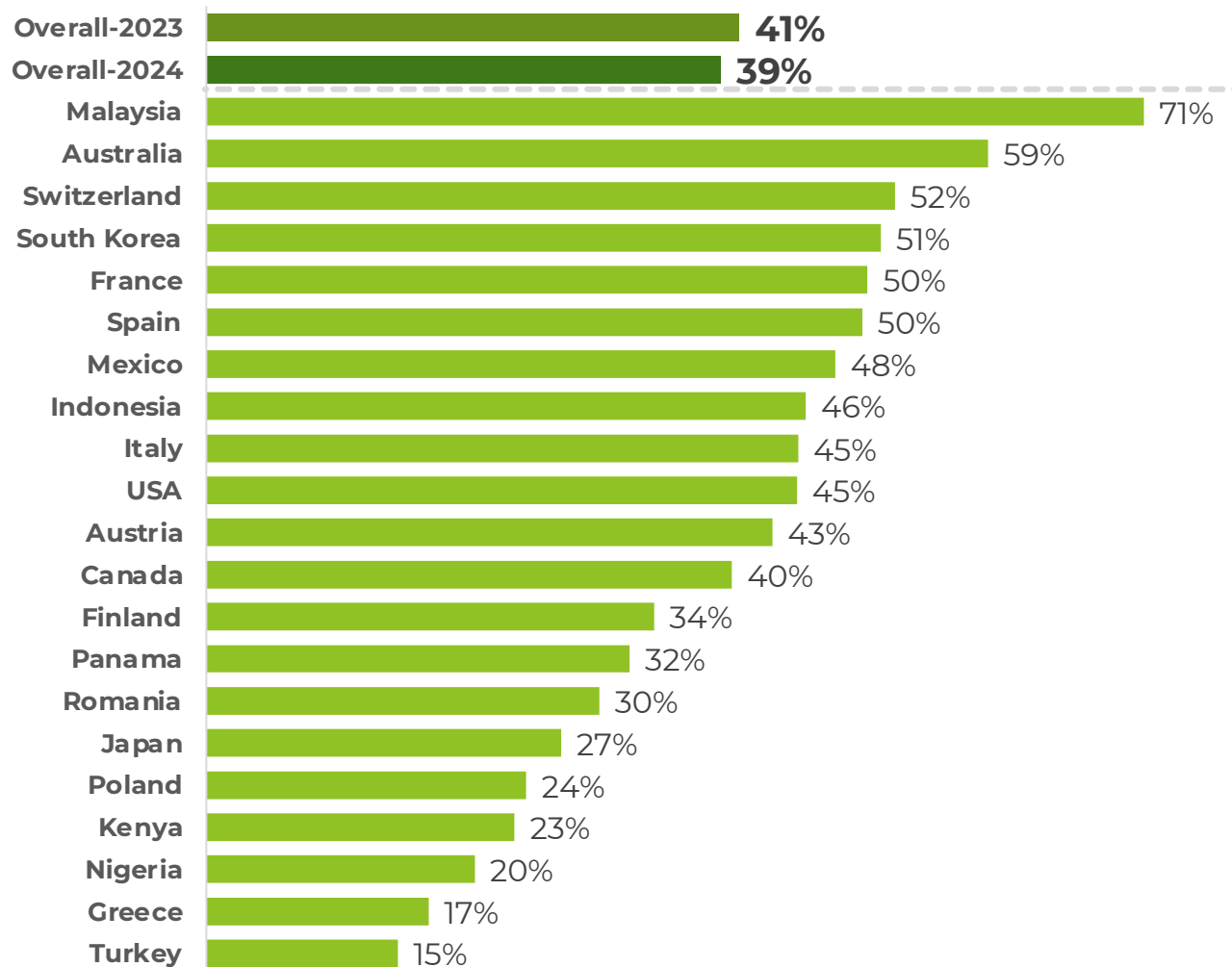
2024



# Caring for the More Vulnerable in Society

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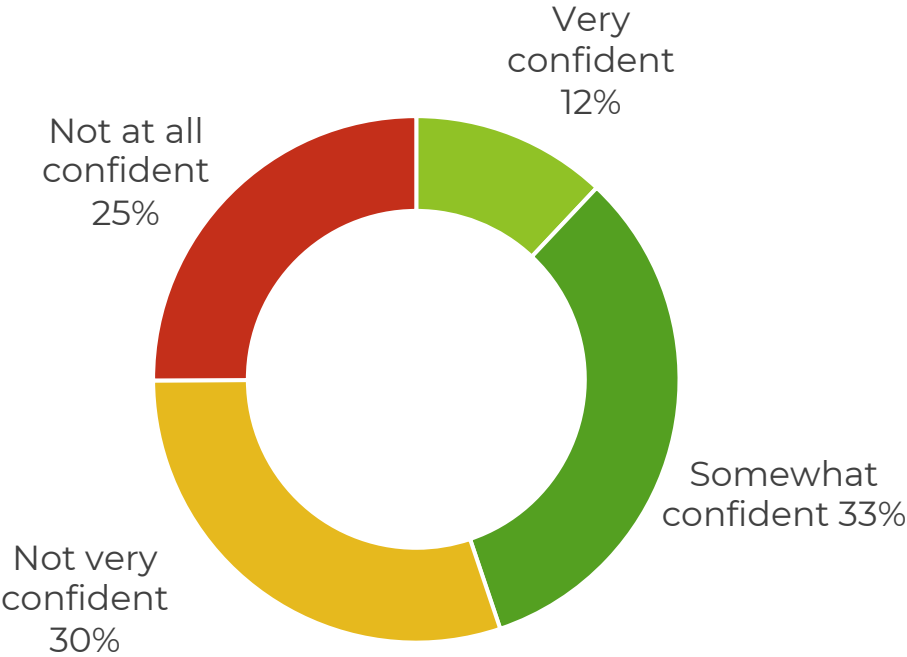
## *Somewhat Confident + Very Confident %*



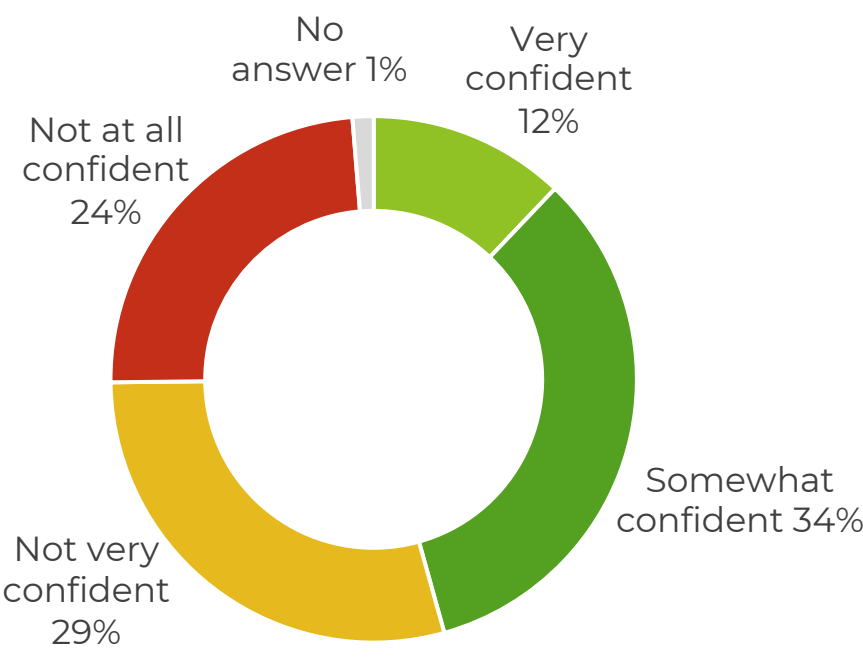
# Health Care Services Best in World

Q. How confident are you that... [Country's] health care services are among the best in the world?

2023



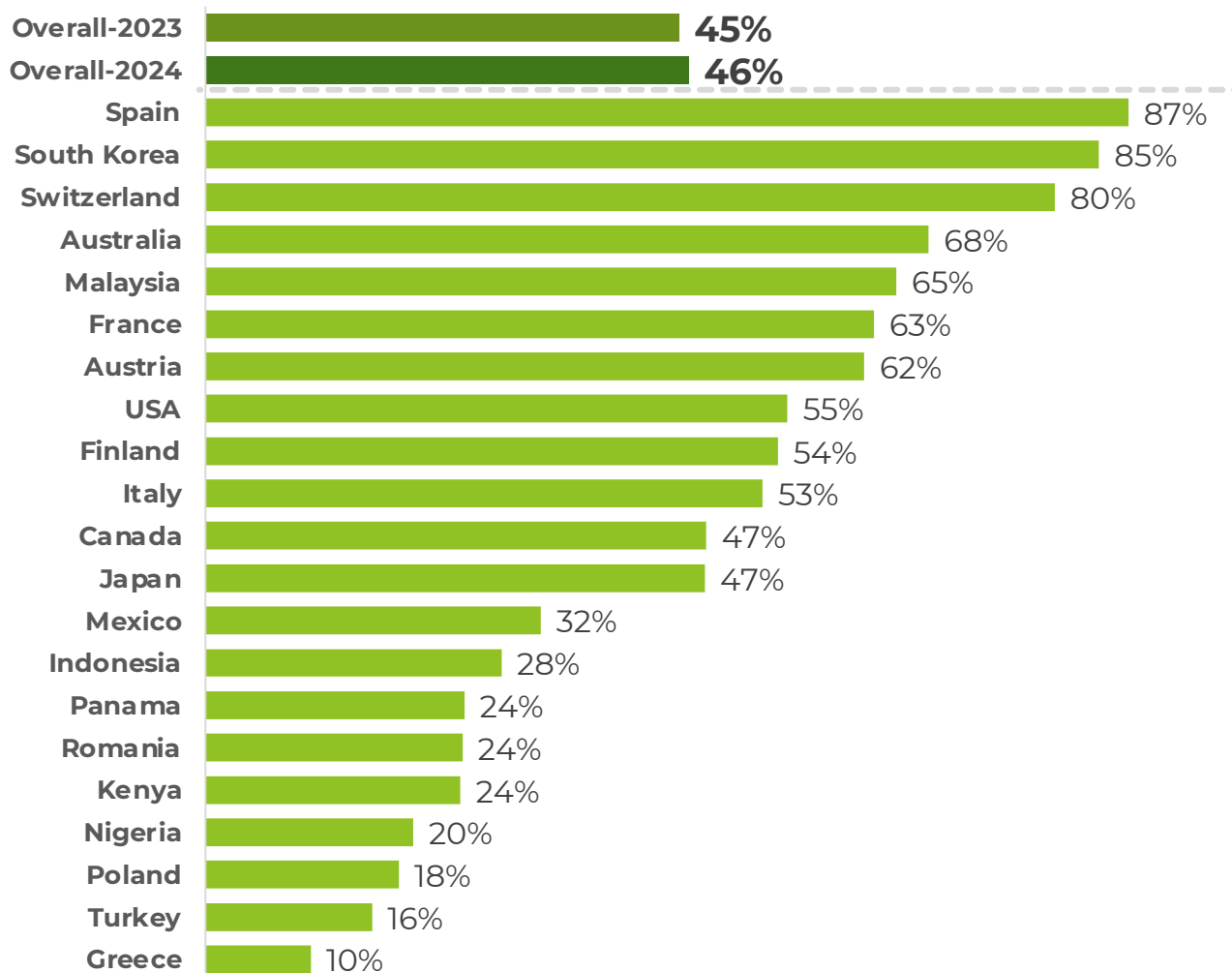
2024



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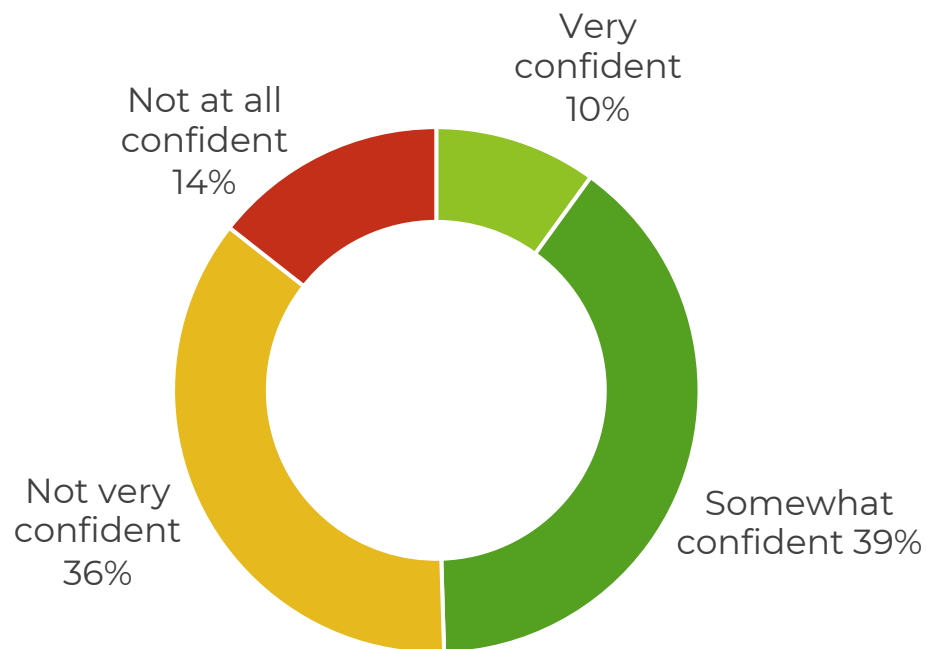
## *Somewhat Confident + Very Confident %*



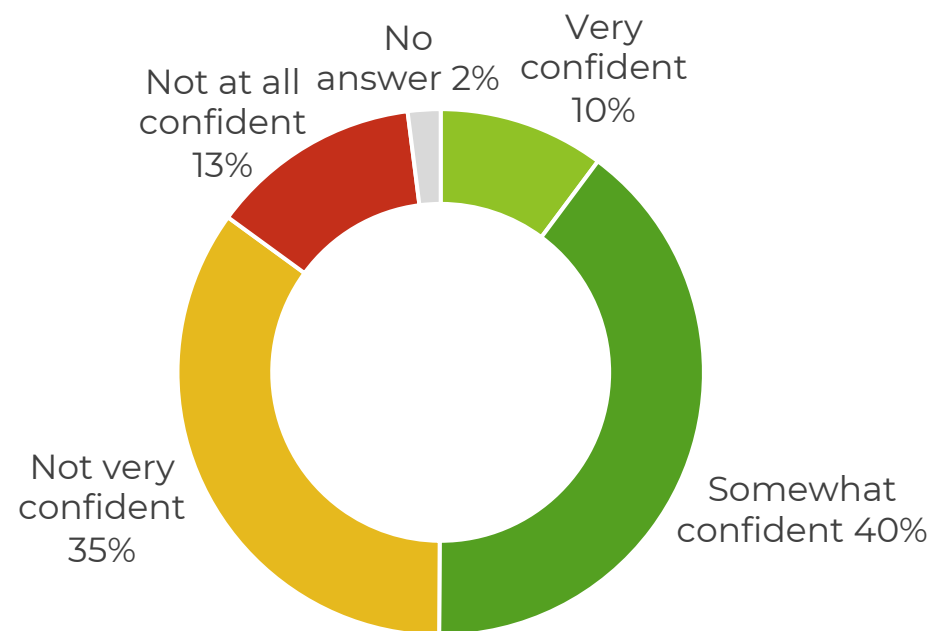
# Confidence in Medical Science and Pharma

Q. How confident are you that... Medical science and pharmaceutical products will be able to solve most, if not all, of the health issues that face [country] today?

2023



2024

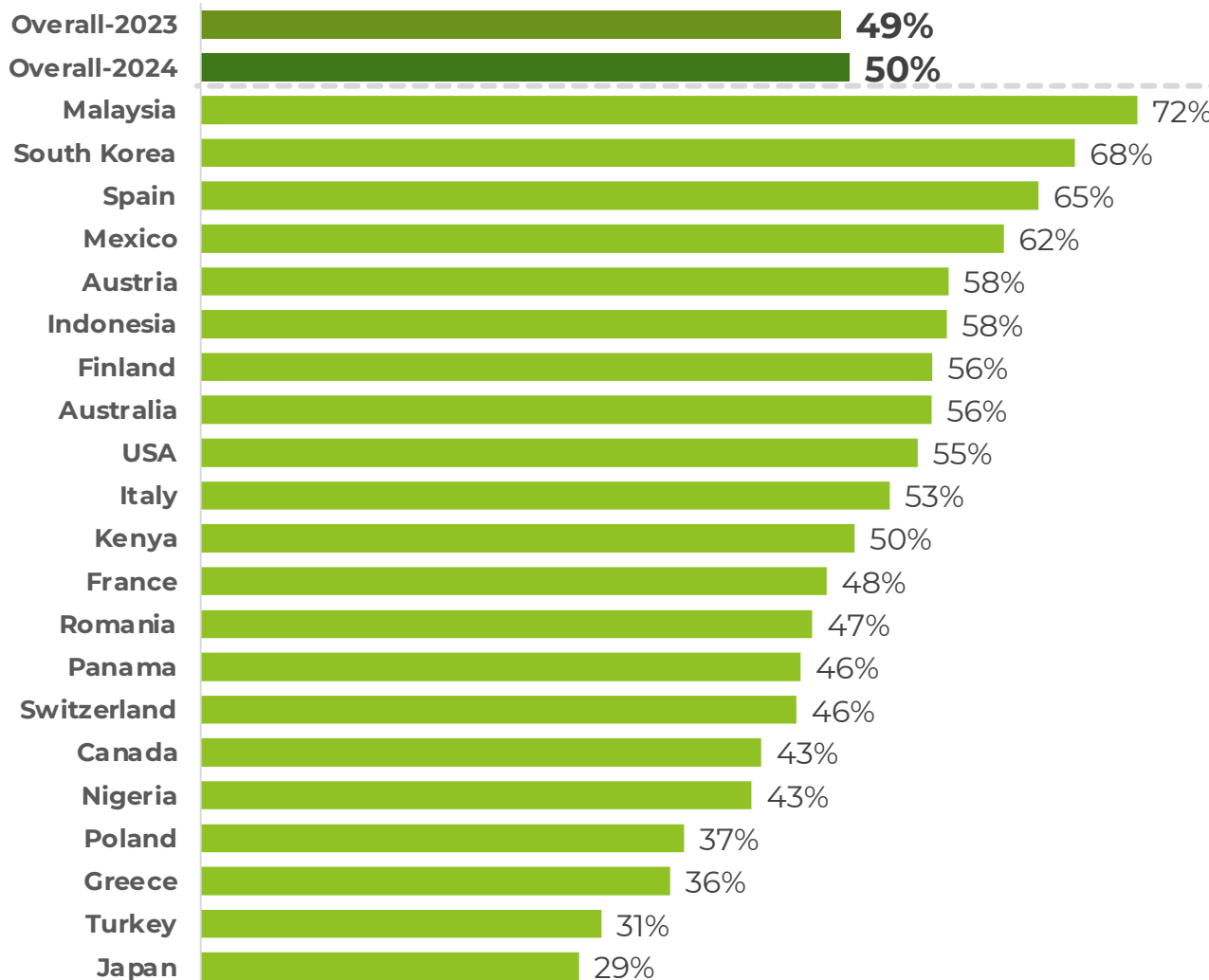




# Confidence in Medical Science and Pharma

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## *Somewhat Confident + Very Confident %*



# Thank you.

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